Chester County Flu Clinics: Streamlining Processes and Reducing Errors

The Chester County Health Department prides itself on its ability to provide flu vaccines to its residents, but strict data entry requirements were a significant challenge for staff. Running Chester County's annual flu clinics meant dedicating a team to manually enter the information into the Pennsylvania Statewide Immunization Information System (PA-SIIS), which put a strain on the department's already tight resources.

Integration with the State IIS; Vaccines Always On-Hand

When the Health Department first considered VaxCare for its offices and clinics, the deciding factor was **VaxCare's connection to the local IIS registry, which would allow it to quickly and regularly update vaccination records with the state.**

Signing on as a VaxCare partner in 2017, the Health Department enjoyed the benefits of the platform—most notably refrigerators stocked with **no-cost vaccines,** and user-friendly technology tools that **dramatically reduce staff time** spent on recording, billing, inventory management, and other paperwork. When it came time to run its annual flu clinics, the Health Department was optimistic that it could improve its processes and reallocate staff who were previously dedicated solely to writing to the registries.

> "VaxCare's automation cuts the steps needed for data entry in half, which allows our staff to focus on other tasks."
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> **Eric Misthal**
> Public Health Emergency Preparedness Planner, Chester County Health Department

50% Less Time Spent On Data Entry; Fewer Errors

It immediately saw the benefits of using VaxCare: Time spent entering new patients and

uploading their information to the registry was reduced dramatically— with steps (e.g. clicks), **cut from 33 for manual entry to 15** when using VaxCare's software. Fewer steps mean fewer possible errors—plus patient information is saved for the next encounter, so the time savings multiply over time.

Revenue to Support Its Immunization Program

With VaxCare's solution, the Health Department was also able to replace roster billing of flu vaccines for patients with Medicaid Part B with real-time billing, once again easing the workflow burdens on staff and providing **greater revenue to support its immunization program.**

The Results

The Chester County Health Department has seen marked improvements across its entire vaccine program: **less time on paperwork, fewer errors, and more capital to support its vaccination efforts**—all of which have allowed it to immunize more of its community, deliver higher levels of patient care, and improve health outcomes.

The team at VaxCare is thrilled to have played a part in this transformation.

"VaxCare allowed us to reach more residents with our services by streamlining billing and claims."

Michael Baysinger
Bureau of Personal Health Services Director,
Chester County Health Department

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Contact

Interested in how VaxCare can simplify your vaccine program? Get in touch to schedule a quick overview.
+1 (888) 829-8550 or **www.vaxcare.com**

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